



EMERGENCY TELEPHONE SERVICE COMMITTEE
Legislative Action Subcommittee

4000 Collins Road
Lansing, Michigan

June 5, 2006
1:00 p.m.

MEETING MINUTES

MEMBERS	REPRESENTING
Lt. Col. Thomas Miller, Chair	Department of State Police
Ms. Harriet Miller-Brown	Department of State Police
Ms. Pat Anderson	A T & T
Mr. Steve Berenbaum	A T & T/ETSC
Ms. Marsha Bianconi	Conference of Western Wayne
Mr. Bill Charon	Ionia County Central Dispatch/ETSC
Ms. Patricia Coates	Assoc. of Public Safety Communications Officials
Mr. James Fyvie	Clinton County Central Dispatch
Mr. Andrew Goldberger (by teleconference)	St. Joseph County 911 Dispatch
Ms. Jennifer Greenburg	Telecommunications Association of Michigan
Sheriff Dale Gribler	Michigan Sheriffs' Association/ETSC
Ms. Suzan Hensel	National Emergency Number Association/ETSC
Mr. James Loeper	Gogebic County/ETSC
Mr. Charles Nystrom	Barry County Central Dispatch /ETSC – House appointee
Mr. Scott Temple	Commercial Mobile Radio Service/ETSC
Mr. Joe VanOosterhout	Marquette County Central Dispatch
Mr. David Vehslage (Mr. Phil Bates, Alternate)	Verizon Wireless
ABSENT	
Mr. Dale Berry	Michigan Assoc. of Ambulance Services/ETSC
Mr. Robert Currier	Intrado
Mr. Lloyd Fayling	Genesee County 911/ETSC – Senate Appointee
Mr. Ralph Gould	Grand Rapids Police Department
MSP SUPPORT STAFF	
Janet Hengesbach	Department of State Police
OTHERS PRESENT	
Ms. Christina Russell (representing the ETSC Dispatcher Training Subcommittee)	Oakland County Sheriff Department
Mr. Gus Andreas (representing DRR and CEW)	Butzel Long

Call to Order

Lt. Colonel Thomas Miller called the meeting to order at 1:15 p.m. A quorum was present for today's meeting.

Additions to the agenda

Update on IP-911 work group

SFWG

Ms. Miller-Brown presented the draft concept paper the SFWG has developed. The recommendation for funding would be a three-tiered system. Tier one would be a statewide surcharge on all devices that can access 9-1-1. It would fund: 1) baseline funds for counties, 2) training, 3) state 9-1-1 office, and 4) common network costs. Tier two would be a locally applied surcharge to meet the needs of 9-1-1 PSAPs

at a local level and Tier three would be funding support for communication providers. Ms. Miller-Brown further discussed the three tiers in detail. Regarding the prepaid issue, the SFWG anticipates there will be issues raised by some in the industry, but without some sort of "leveling" mechanism for prepaid the proposed system is not equitable. The Headlee issue was briefly discussed. Will the counties be able to place surcharges up to a cap without a vote of citizens – is this going to be an issue? Also, will the CMRS and VoIP industries be willing to support a \$3.00 cap? One of issues raised would be that some consumers could see a significant increase in their surcharge costs. There was discussion regarding the cap. Lt. Colonel Miller would like to take this recommendation to the ETSC for their consideration. The ETSC will perhaps want to call a special meeting to fine tune this document and make the next recommendation. There was brief discussion regarding consolidation of centers. The legislature has already brought up this question. Mr. Charon made a **MOTION** to the move the SFWG concept of a three-tiered funding system to the ETSC as a whole for presentation and discussion. Ms. Hensel supported. Mr. Temple abstained and Mr. Nystrom voted against. The **MOTION** carries. Ms. Greenburg wanted it noted that some entities represented today still have concerns with the concept paper.

Certification Subcommittee

Ms. Miller-Brown made a presentation on behalf of the Certification Subcommittee. The subcommittee has identified some concerns that should be addressed through future legislative changes. The Certification Subcommittee has noticed disparity among centers around the state when they are performing compliance reviews. These recommendations would facilitate implementation of policy and procedure at the centers. The changes proposed would authorize the ETSC to establish basic minimum standards for PSAP operations. There was discussion regarding non-elected officials having governing authority such as the ETSC. What kind of appeal process is available? Sgt. Matt Bolger explained the rule-making process would be similar to that of MCOLES. Administrative rules work with different authorities and different powers. Administrative rulemaking has due process as part of its process, there are notice, publications, and hearing requirements throughout the process and includes review by Joint Committee Administrative Rules (with reps from both House and Senate). It would be similar to the legislative process with a hearing process, etc. Mr. Loeper made a **MOTION** to add the certification recommendations to the legislative package for the statute changes, Ms. Hensel supported. The **MOTION** carries. Mr. Goldberger voted against.

Dispatcher Training Subcommittee

The Dispatcher Training Subcommittee has developed a work group to look at training standards and curriculum for telecommunicators. Ms. Christina Russell represented Dispatcher Training Subcommittee to explain the three main points the work group has been concentrating on. The first item is to establish training standards to be consistent around the state for telecommunicators. The standards would be a benchmark for training. This would enhance job performance, make employees more knowledgeable, and lower the liability on PSAPs. The second item would be to move the approval process for course certification from MCOLES to ETSC, specifically the State 9-1-1 Administrator's office. The third item would be a mechanism to track training. There would be someone to oversee a database of training records for all telecommunicators around the state. Sheriff Gribler made a **MOTION** to recommend to the ETSC these items as part of statutory changes to establish training standards. Mr. Charon supported. The **MOTION** carries.

Update on IP-911 work group

Ms. Miller-Brown updated the members on the work of the IP-911 work group. They have been meeting with different vendors who have given presentations. The work group has developed a list of objectives expected from a feasibility study and would include a recommendation of a system that would best meet Michigan's needs. The various members of the legislature have contacted Ms. Miller-Brown's office requesting further updates/information on this project.

Other Issues

Lt. Colonel Miller is requesting that the members of the SFWG, if they are not current members of the ETSC, to attend the next ETSC meeting. He would like to recognize the members' hard work and time spent on this work group.

Mr. Temple commented that the group is heading in the right direction, but with the work coming up, there will be a need for additional volunteers.

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Adjourn

The meeting was adjourned at 4:20 p.m.

Approved:

Lt. Col. Thomas J. Miller, Chair
Legislative Action Subcommittee